

Significant:

- Institution wide:
 - Visibility/mandated
 - Value
 - Impact
- Significant financial gains

Major:

- One or more divisions
 - Visibility/mandated
 - Value
 - Impact
- Moderate financial gains

Minor:

- Department level:
 - Visibility/mandated
 - Value
 - Impact
- Minimal financial gains

Small:

- Individual level:
 - Visibility/mandated
 - Value
 - Impact
- No financial gains

Risk & Effort

High:

- 4+ months of effort
- Significant vendor partnership / collaboration
- Major coordination needed across teams
- New technology, no in-house expertise
- Large budget (>\$100k)

Level 1 Project

Level 1 Project

Level 2 Project

Not worth doing

Major:

- 1-4 months of effort
- New or significant vendor involvement
- Significant coordination needed
- Similar to existing process/work /technology
- Significant cost (>\$10k <\$100k)

Level 1 Project

Level 2 Project

Level 3 Project

Not worth doing

Minor:

- 1-4 weeks of effort
- Working with a known & reliable vendor
- Minor coordination across teams
- Commonplace work or process
- Low direct cost (<\$10k)

Level 2 Project

Service Request

Service Request

Service Request

Low:

- <1 week of effort
- No vendor involvement
- No coordination across teams
- Routine process / work
- Negligible direct cost

Service Request

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Service Request

Service Request or Self Service